



April 25, 2018

To Our Valued Clients:

As many of you may be aware, we are the focus of an employee action that has been garnering significant press attention due to the false and misleading allegations by three former CBH Medical employees. These employees were terminated – one voluntarily resigned in lieu of termination – appropriately and justifiably. They have partnered together with an attorney of dubious reputation to craft a story that plays in the press and furthers efforts to disparage CMC.

The complaint lists numerous allegations of inappropriate care that are completely unfounded and without merit. The plaintiffs are attempting to establish a suit in order to maximize their potential payout and garner sympathy for their perceived treatment at the facility.

In reality, each nurse was disciplined/terminated for various reasons at completely separate times and by different representatives of CBH Medical. At no point during the first two terminations, which occurred six months or more prior to the last, did anyone make allegations of inappropriate conduct or illegal directives from anyone in CMC or CBH management. In fact, one plaintiff served as immediate supervisor to another plaintiff and was the one that conducted the review/termination of co-plaintiff. Upon learning that one plaintiff had admitted to falsifying medical records, we immediately took the appropriate steps, conducted a thorough investigation, terminated the employee, and notified both the Office of Professions (OPMC) and the Office of the Attorney General.

The plaintiffs contrived a story in a naked attempt to pressure CMC into a quick payout. The plaintiff attorney submitted to CMC a six-figure demand for payment to avoid litigation and negative press. As we stand by our decisions in each of these employment matters, we refused to settle. The attorney is now attempting to litigate his claim in the press, as the allegations therein will not stand up to legal scrutiny. He submitted the claim to the press and scheduled a press conference all before the complaint had been received by CMC.

It has become a cottage industry for some plaintiffs' attorneys to abuse public perception and distort facts for their personal gain. We will continue to stand up against such frivolous actions and allegations that impugn the quality of the care provided by so many of our qualified and caring medical professionals at the ultimate expense of the Counties and their tax payers. We know you understand the unique challenges presented in correctional healthcare, which serves a population with the highest levels of chronic disease, mental health concerns, and substance abuse problems.

A common refrain in these efforts to disparage CMC and CBH Medical is the allegation that CMC engages in practices designed to keep its costs as low as possible, sacrificing care to increase its profit margins. The table included below outlines over \$2MM in excess staffing that was donated by CMC and CBH over the past five years to demonstrate our commitment to the health and welfare of the communities we service. We are available to you for any further discussion.

George V. Krom, Jr.
Vice President, Operations & Sales

Table: Excess staffing positions provided over contract matrix through YE 2017

Site	Position	Hours / Week	Avg Rate	Annual Wages + Fringes	Starting	Duration	Total Cost
Niagara	RN	80	32.64	169,728	Nov-15	Inception to close, 8/15/16	\$ 134,368
Niagara	SW	12	30.19	23,548	Nov-15	Inception to close, 8/15/16	\$ 18,642
Albany	MD	10	100.96	65,624	Jan-13	Inception to close, 6/30/17	\$ 295,308
Oneida	MA	8	13.01	6,765	May-15	Through new contract, 12/31/17	\$ 18,041
Oneida	LPN	40	20.31	52,806	Jan-13	Inception to new contract, 12/31/17	\$ 264,030
Rensselaer	RN	40	31.68	82,368	Jul-13	Ongoing	\$ 370,656
Rensselaer	RN	24	31.68	49,421	Jul-14	Through 6/30/16	\$ 98,842
Rensselaer	MRC	20	18.38	23,894	Jun-13	Ongoing	\$ 109,514
Schenectady	LPN	80	20.43	106,236	Jan-13	To new contract, 12/31/16	\$ 424,944
Schenectady	Psych	4	200.00	41,600	Jul-17	Ongoing	\$ 20,800
Warren	RN	20	29.38	38,194	Jan-14	Inception to new contract, 12/31/16	\$ 114,582
Warren	LPN	40	22.68	58,968	Jan-14	From inception, ongoing	\$ 235,872
TOTAL COST TO THROUGH YE 2017							\$ 2,105,599